SADIA HUDA EXPERIENCE DESIGNER

CONTACT

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EXPERTISE IN

User Experience & Interface Wireframes Prototype Research Methodologies User Testing User flows Mockups Information Architecture Data Synthesis and Visualization Agile and Scrum Content writing Cross-disciplinary Collaboration Informed Design Strategy Problem Framing Ethical Considerations

SOFTWARE:

Figma Sketch Invision Adobe Creative Cloud (Photoshop, Illustrator, andInDesign) Axure Microsoft Office Confluence Jira

TRAININGS IN:

Agile Scrum Gen Al (Google - in progress)

EDUCATION

Bachelor of Fine Arts in Visual Communication Advertising 2017 Kean University, Robert Busch School of Design Union, NJ

Associate of Arts in Media Arts and Design / Advertising 2009 Middlesex County College Edison, NJ

PROFILE

Versatile UX Strategist and Designer with over a decade of comprehensive industry expertise. Proven track record of enhancing internal and external products, specializing in developing a robust design system rooted in accessibility principles. Proficient at collaborating with cross-functional teams, leading and inspiring fellow designers and developers. Passionate about crafting innovative user experiences that seamlessly blend aesthetics with functionality.

EXPERIENCE

Lead UX Strategist & Designer at LTIMindtree - New Jersey June 2022 — Present

As a UX Strategist and Designer, I worked with financial banking clients to enhance internal user experience, collaborating with cross-functional teams to optimize application usability.

Key Achievements:

- Created a Design System for Banking internal products and successfully implemented it across Business units, including Global Funding, Hedge Funds, and Treasury: Risk & Finance Technology.
- Collaborated with product owners and stakeholders to influence the product roadmap by applying UX methods.
- · Presented clients with optimal user experience workflows to enhance overall usability.
- Conducted user interviews and research, gaining valuable insights into the client's existing products.
- Facilitated a design workshop to ideate and solve complex problems, encouraging innovation in the UX design process.
- Crafted an information architecture for both current and future states of the application, optimizing content organization and accessibility.
- Designed both low-fidelity and high-fidelity wireframes to visualize and iterate on interface concepts.
- Constructed interactive clickable prototypes for various products, providing stakeholders with tangible and interactive representations of the final user experience.
- Ensured that the design system is compliance with WCAG (Web Content Accessibility Guidelines) to create user interfaces that are accessible to people with disabilities.
- Created form in a design system that is easy to navigate and complete for users with disabilities, incorporating proper labels, error messages, and form validation.
- Supported the internal sales team on UX research and design to understand potential client's needs and preferences, contributing valuable insights to enhancing the sales life cycle and improving customer engagement.
- Supported internal marketing initiatives for the Product Services and Innovation team, providing UX expertise to ensure effective communication and alignment with user-centric design principles.

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EXPERIENCE

Lead UXUI Designer at City of New York, Department of Homeless Services - New York, NY May 2018 - June 2022

Lead UX/UI Designer at Department of Homeless of New York City's User-centric design team. I am working with cross-functional teams to maintain and enhance the user experience of the applications.

Key Achievements:

- Lead UX/UI designer on Fair Fare NYC application, recognized at the 2019 Excellence in Customer Service Awards.
- Lead UX/UI designer on the Hope 2019 and 2020 application, used once a year in the counting of the homeless within NYC, by the volunteers and the NYC Mayor. It was identified as a widely successful application by its users.
- Work closely with product management to impact the product roadmap based on the best UX methods.
- Introduced the UX process and constructed a comprehensive design system with reusable components and patterns which . follow accessibility guidelines.
- Implemented inclusive design principles to ensure a positive user experience for individuals with diverse abilities.
- Implemented appropriate color contrast ratios and font choices to improve readability and accommodate users with visual impairments.
- Influence and inspire change at all stages of the product development process by delivering compelling, written, and visual presentations to key stakeholders.

UX Designer Consultant at CVS Health at Altimetrik, Providence, RI

August 2016 — January 2018

Key Achievements:

- Created high-quality products within the allotted timeline, under budget, and compliant with client objectives.
- · Efficient Lead on all the Minute Clinic Projects, providing guidance to developers to produce applications with the right functionality, services, and layouts.
- Participate in project lifecycle development including strategizing, planning, and execution of design, art direction, information architecture, and wireframing, ensuring application projects are completed within the deadline.

Graphic Designer at Videology Group, New York, NY

May 2013 — August 2016

Translated client message and organizational vision with high visual impact through efficient and unique print and multi-media designs and concepts. Worked on several online and print campaigns and creation of storyboards for digital ads and social media content, ensuring compliance with established standards, guidelines, and expectations. For all digital ads, social media content usage of Photoshop and After Effect tools. All print, infographics, logos, and other marketing materials created by utilizing Illustrator and InDesign.

Key Achievements:

- Production of very effective marketing collateral and materials for internal and external projects including promotional and environmental designs, product logos, and infographics using Photoshop, Illustrator, and InDesign.
- Assisted the marketing team to develop the company Brand Style Book.
- Assisted marketing team in the development of projects including the company Brand Style Book and the Site Skin take-over displayed on Businessinsider.com, including 168,664 impressions with 807 clicks for the CTR of .48%, resulting in a one-day push of the CTR to .10, with industry-standard being .04.
- Played an integral role in achieving the company's rank in the Adweek.com top five favorite list by creating the infographic for the marketing team called, "The Changing Anatomy of a TV Viewer".
- Transforming creative briefs and audience research into clear B2C and B2B narratives.

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EXPERIENCE

Junior Art Director (Freelance) at HealthEd Group, Clark, NJ February 2013 — February 2013

Supported and collaborated with Senior Art Director and Production Manager in planning and executing art design and visual materials including print-ready files, brochure layouts, and conceptual development for ad campaigns.

Key Achievements:

Supported the Senior Art Director in creating a print Editorial for a critical client using InDesign and Photoshop tools.

Associate Interactive Designer/Producer at Medina Brand Media, New York, NY July 2012 — December 2012

Under direct supervision of the Senior Creative Director, provided UX and UI design support and assisted in design development for traditional and nontraditional market platforms, designing materials and collateral for social media and other interactive campaigns using Photoshop and After Effect tools. Performed quality assurance methods to ensure quality standards and customer satisfaction.

Kev Achievements:

- executed on time and within budget.
- to have a platform for local networking and promotion.

Played an integral role in several projects, creating presentations for clients using PowerPoint and ensuring process lifecycle is

Directly supported the Creative Art Director on an in-house project creating a website for urban musicians; using Photoshop tool.